

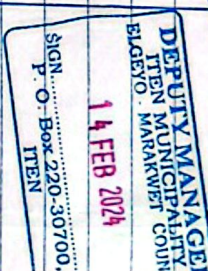
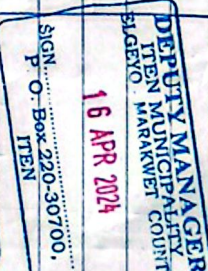
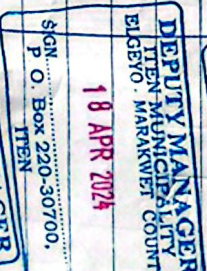
ITEN

MUNICIPALITY

G.R.M.

COMPLAINS AND

COMPLEMENTS.

Complain No.	Date Received	Complainer Details	Nature of Complaint	Handled and Acknowledged by:	Response and Outcome received	Office in Charge	OFFICIAL STAMP
7	09/02/2024	Byger Resident	Complaining concerning lack of cooperation by consultants of Byger Planning in plot identification.	Sarah Kibet	- The mkr referred to Byger general Affairs committee on 9/2/2024	Deputy Manager	
8	14/02/2024	Daniel Kang'ogo	- Complaining concerning installation of litter bin on his private premises located near Champion Inn. The dumping has caused serious risks since the waste is being burned and can lead to fire outbreaks. Also the owner is concerned that the dumping at his plot will discourage investment.	Sarah Kibet	- The public health team and municipal officers visited the site. They noted that the litter bin needs to be relocated to avoid misuse by citizens to an alternate place identified on 14/2/2024	Mr Isrod - The issue was sorted/resolved on 14/2/2024	
9	16/04/2024	Wilson Ngetich	Appreciated the services accorded to him by at the Municipality Reception	Sarah Kibet	well served	Deputy Manager	
10	18/04/2024	Luka Churo	raised a concern of poor cost relayaging & information by county fund officials on important matters.	Jackline Koeh	Re client referred to common council officer to address the issues raised	Deputy Manager	
11	19/04/2024	Korek Village, Ililoy elders	Res Complaint on the slow progress through the main roads - roads planning for houses etc to address on the road	Jackline Koeh	The issue will be addressed in the upcoming planning	Deputy Manager	

MANAGER
ITEN MUNICIPALITY
ELGEYO, MARAKWET COUNTY
P. O. Box 220-30700, ITEN
19 MAR 2025

DEPUTY MANAGER
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ELGEYO, MARAKWET COUNTY
09 FEB 2024
SIGN P. O. Box 220-30700, ITEN

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ELGEYO, MARAKWET COUNTY
14 FEB 2024
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16 APR 2024
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18 APR 2024
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DEPUTY MANAGER
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ELGEYO, MARAKWET COUNTY
19 APR 2024
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Date	Complainant Details	Nature of Complaint & Complement
12. 30/04/2024	MR. RIVERA	complaints via Kalli issue to be addressed and all the artisans to be moved to the respective positions
13. 21/06/2024	MR. KIKKAT	Complain on display of cartons along the footpath near hospital gate by business persons evicted from the government Garage when they had occupied illegally.
14. 4/06/2025	Rev Charles Kim Komon	Complaint reported on Wagy-Koina - Aic Mindaikwo Road, the road is in a pathetic condition, also poor planning, people lay pipes any howly
15. 23/09/2025	Mr. John Komon	Boundary dispute on plot 0133 Dergat centre

locked & acknowledged by:	Response and Outcome received.	Office in charge/Response	Official Stamp
Sarah Kibet	- Meeting held with Jarakali - agreement to pay request to those to rectify road for 30th September - meeting was held with Respective Business people on 25/6/2024 Key agreed to help care rain water to premises outside the local reserves	Mr Lead	DEPUTY MANAGER ITEM MUNICIPALITY EDGETO - MARAKWET COUNTY 30 APR 2024 P. O. Box 220-30700, ITEM
Sarah Kibet	The road will be maintained during this financial year's budget Execution	Resolved on 25/6/2024	DEPUTY MANAGER ITEM MUNICIPALITY EDGETO - MARAKWET COUNTY 21 JUN 2024 SIGN P. O. Box 220-30700, ITEM
Betty Kipron	The Fisheries are requested to report to Municipality office tomorrow at 8:30am to discuss on the issue raised by Mr Komon John on boundary dispute	Mr. Komon Manager Resolved on 23/09/2025	MANAGER ITEM MUNICIPALITY EDGETO - MARAKWET COUNTY 23 SEP 2025 P. O. Box 220-30700, ITEM